



## Request for XENTRY Flash User Roles for Mercedes-Benz Passenger Cars

**Please note:** Only application forms that are complete, legible and filled out in block capitals will be processed.

**A separate application must be completed for each user and the user may only access the system using the Mercedes-Benz USER ID that has been assigned to them.** The sharing of user access is not permitted. Should any issues arise, Mercedes-Benz reserves the right to delete the user roles without notification.

### Information on workshop:

|                    |  |       |  |
|--------------------|--|-------|--|
| User group:        |  |       |  |
| Company name:      |  |       |  |
| Street:            |  |       |  |
| Postcode/zip code: |  | City: |  |
| Country:           |  |       |  |

<sup>1</sup> Dealer code, e.g. 208 00 ; Independent Service Provider (ISP): Mercedes-Benz customer no., e.g. 557-910321

### XENTRY Flash user:

|             |  |               |  |
|-------------|--|---------------|--|
| First name: |  | Last name:    |  |
| Department: |  | GEMS USER ID: |  |
| Telephone:  |  |               |  |

Role: **XFLASH.Workshop.InitialStartupDiagnosis\_Cars** ☐ New/extension ☐ Deletion  
 AAT: XENTRY Flash: "XFLASH.Workshop"

XFLASH online control unit commissioning for Cars:

Allows workshop users who use XENTRY Diagnosis access to online backend systems and vehicle diagnosis with certificate-based security for MB/SMART Cars vehicles. (Actual values, actuations, fault codes, control unit commissioning with SW programming, SCN coding, immobilizer and DAS4 basic rights with component replacement and key track blocking.)

Access to some model series (commencing with 213 facelift and model series 223) requires a one-off user identification process (IDnow).

To start the ID process online (requires a valid passport), go to the following link: <https://umas.daimler.com/umas/>

For manual identification please complete the form and submit with a copy of ID.

### User's XENTRY Flash supervisor<sup>2</sup>:

<sup>2</sup> Company customer (ISP): **Executive management.**

<sup>2</sup> Authorized dealers, Mercedes-Benz-owned companies, Mercedes-Benz employees: **E4, Service Manager or comparable position as a minimum.**

|                   |  |            |  |
|-------------------|--|------------|--|
| First name        |  | Last name: |  |
| Organization unit |  | Position:  |  |
| Phone number      |  |            |  |
| Email address     |  |            |  |

With my signature I confirm that I will comply with the conditions of the "Security Checklist for XENTRY Flash" and will inform the user of these conditions.

Date \_\_\_\_\_ City \_\_\_\_\_ -Company stamp- \_\_\_\_\_ Signature of XENTRY Flash supervisor<sup>2</sup> \_\_\_\_\_

Please send the completed and signed form to:

[umesh.ratilal@daimler.com](mailto:umesh.ratilal@daimler.com); [clayton.perumalsamy@daimler.com](mailto:clayton.perumalsamy@daimler.com); [jason.loots@daimler.com](mailto:jason.loots@daimler.com)



## **Security checklist and preconditions for XENTRY Flash user roles**

Please read through the checklist carefully and sign the "Request for XENTRY Flash user roles" to confirm that all points listed below have been complied with.

### **Liability**

XENTRY Flash user roles are product components of XENTRY Diagnosis and are therefore subject to the usual "General terms and conditions for using applications, data content, and other documentation provided by Daimler AG". The requesting of a user or user roles implies acceptance of the aforementioned conditions in their current version.

### **PC hardware and software**

- Compliance with the specifications of the general terms and conditions as well as the user guide and user manual for the used diagnostic devices

### **XENTRY Flash user, supervisor, UserID, password**

- A request for XENTRY Flash user roles can only be made using the application form and must be confirmed with the signature of the XENTRY Flash supervisor.
- The XENTRY Flash user with use/programming authorization is absolutely trustworthy.
- The password and user ID combination is only known to the respective user and may not be communicated to third parties, not even to supervisors, IT administrators, etc.!
- The Mercedes-Benz user ID with the requested user roles is a personal ID assigned to one single employee and may not be shared with other employees.
- If an employee with approved use/programming authorization leaves the company or is assigned to other duties, then the respective responsible administrator must be informed in writing so as to initiate deactivation of the user and the user roles. Every change, including change of name (e.g. after marriage), must be reported accordingly.
- When a new user ID is requested, only the XENTRY Flash supervisor is notified via email.
- A password reset can be done online by the user themselves or requested from the relevant national representative by the XENTRY Flash supervisor who must provide clear and unmistakable identification.

### **Preconditions and stipulations for the user roles**

- The preconditions and stipulations for assigning user roles must be complied with.
- Legible copies of the required training certificates must be attached to the application.
- If any details are missing or requirements not met, the application cannot be processed.

### **Vehicle data supplied on data media**

- Any data on a customer's vehicle which is stored on a portable medium must be stored separately and protected from access by third parties (e.g. lockable room).
- The files/data media must be destroyed after expiry of the period of validity.

### **General security requirements for protecting theft-relevant parts (TRP) and information (TRI)**

- The procedural instruction for the protection of theft-relevant parts (TRP) and information (TRI) in After-Sales and Wholesale as well as the resulting country-specific adaptations are authoritative and mandatory for all employees when handling DAS online services. The respective markets are responsible for the theft security of TRP/TRI.

**Non-observance of the above-listed points can lead to labor law or contractual consequences. Mercedes-Benz AG reserves the right to delete the user roles, the user account or a company's access.**